



FOR YOUTH DEVELOPMENT®  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

## ONLINE RESERVATION TERMS & CONDITIONS

We welcome you to our reservation system for the Norwich Family YMCA. Our reservation system is for current members of the Norwich Family YMCA. If you would like to become a member please call or front desk at 607-336-9622.

For our members, these terms apply to all programs and areas of our facility, we expect everyone to be understanding of our environment, due to the pandemic and the regulations set upon us by our Governor's mandate. The following are rules and expectations that we expect everyone to follow:

1. Per the governor's orders, the appropriate masks must be worn at all times. The only exception is when swimming in the pool.
2. Reservations will be available 5 days in advance and you may only reserve one spot a day per program area.
3. Upon entering our facility you will stop at our front desk and sign the YMCA Covid 19 Waiver, verify your identity, membership, reservation and be checked in for the day.
4. Our childcare groups will be swimming Monday - Friday, 10:45-11:45 am, 1:00-2:00 pm and 2:00-3:00 pm. No one will be allowed to swim in the same section that they are swimming and 3 lanes will be available for members to use.
5. Equipment will be available for use and we ask that you place it in the designated spot for proper cleaning when finished.
6. Showers and locker rooms are available for use and we are asking members to spray their individual stalls after use. In the men's, boy's and girl's locker rooms only 1 person may shower at a time. We do have family bathrooms available.
7. Reservations are only for current members at this time.
8. Plan ahead when making a reservation, when you confirm your reservation you will be confirming your appointment. You may cancel your reservation up to an hour before your scheduled time.
9. Families may reserve the same pool lane, however there is a maximum of 10 people per family unit. Upon arrival we will verify at the front desk that the group you are with is your immediate family.
10. Anyone who is in 9th grade or older may make a reservation at this time. If you are under the age of 18 your parent or guardian must sign the YMCA Covid 19 waiver, upon entering the building.
11. Per governors orders, our sauna's and whirlpool will remain closed.
12. By confirming, you are agreeing to these terms and conditions.